

# Guidelines to Returning User

1. Click the “Returning Users –Login Here” button.



Family Account Login for Returning Users

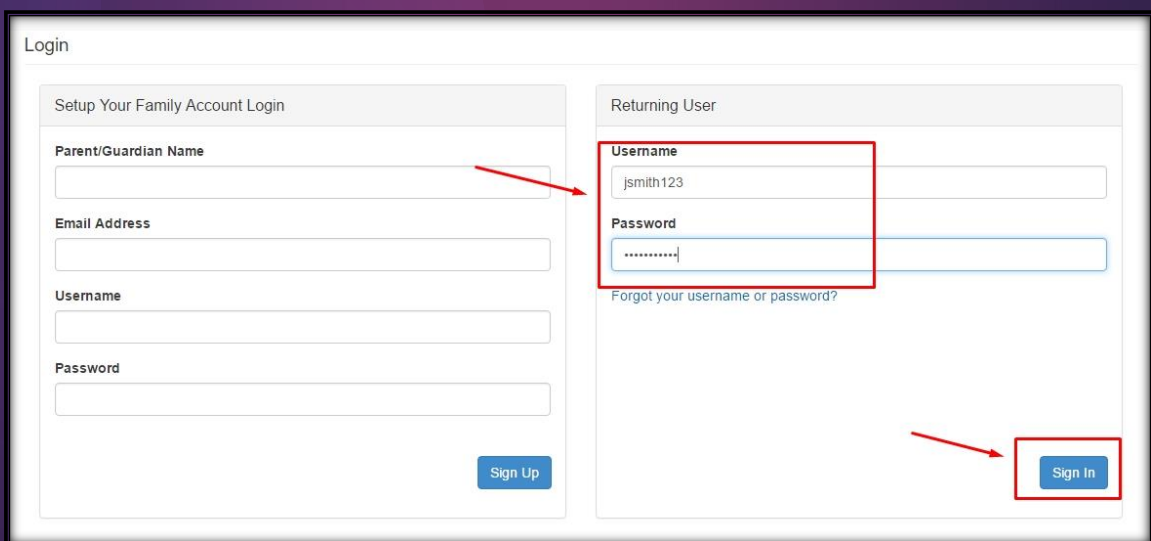
**RETURNING USERS  
LOGIN HERE**

Guidelines for returning users:  
To register the same student:

1. Login to your family account.

The image shows a login interface for returning users. A red box highlights the 'RETURNING USERS LOGIN HERE' button, which features an icon of a family. A red arrow points to this button. Below the button, there are guidelines for returning users, including a link to register the same student and a list of instructions starting with 'Login to your family account.'

2. On **Returning User fieldset**, enter your **USERNAME** and **PASSWORD**, then click **Sign In** button.



Login

Setup Your Family Account Login

Parent/Guardian Name

Email Address

Username

Password

Sign Up

Returning User

Username

jsmith123

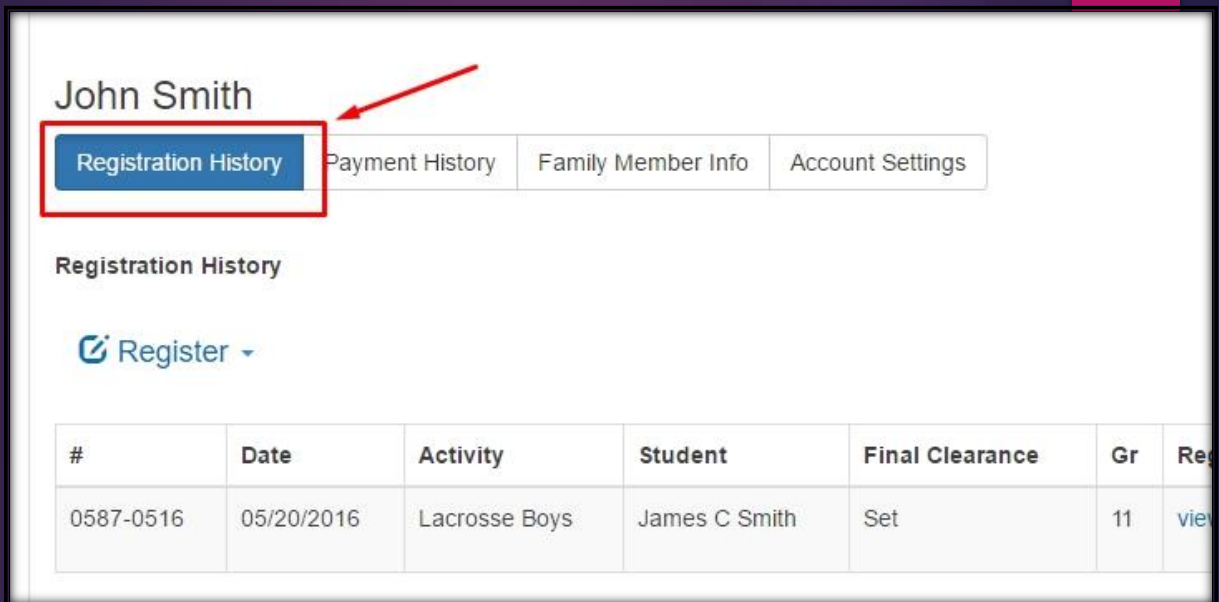
Password

Forgot your username or password?

Sign In

The image shows a login screen with two main sections. The left section, 'Setup Your Family Account Login', contains fields for Parent/Guardian Name, Email Address, Username, and Password, along with a 'Sign Up' button. The right section, 'Returning User', contains fields for Username (with 'jsmith123' entered) and Password (with masked characters), a 'Forgot your username or password?' link, and a 'Sign In' button. Red boxes and arrows highlight the 'Returning User' section and the 'Sign In' button.


3. In the family account page, click the “**Registration History**” tab.



John Smith

**Registration History** | Payment History | Family Member Info | Account Settings

Registration History

 Register ▾

#	Date	Activity	Student	Final Clearance	Gr	Reg
0587-0516	05/20/2016	Lacrosse Boys	James C Smith	Set	11	<a href="#">view</a>

4. Click the “**Register**” link.



Registration History

 Register ▾

Register James C Smith  
Register a New Student

		Activity	Student	Final Clearance	Gr
0587-0516	05/20/2016	Lacrosse Boys	James C Smith	Set	11

### IMPORTANT:

- **To register the same student**, choose “**Register (followed by the name of the student)**”. The form will auto populate the answers based from your previously submitted registration.
- **To add a sibling or another student**, choose “**Register a New Student**”. Fill out the form as new student.